2003



OWNER'S MANUAL



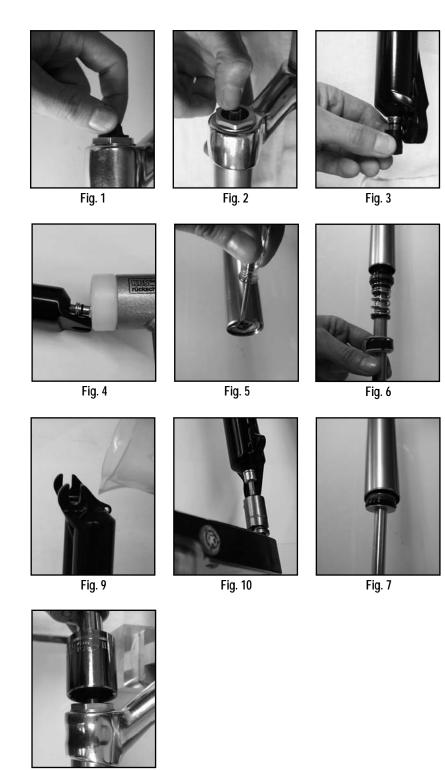


Fig. 8

Congratulations! You have the best in suspension components on your bicycle! This manual contains important information about the safe operation and maintenance of your fork. To ensure that your RockShox fork performs properly, we recommend that you have your fork installed by a qualified bicycle mechanic. We also urge you to follow our recommendations to help make your riding experience more enjoyable and trouble-free.



NOTE: YOUR FORK'S APPEARANCE MAY VARY FROM THE ILLUSTRATIONS/PHOTOS IN THIS MANUAL. FOR THE LATEST INFORMATION ABOUT YOUR FORK VISIT OUR WEBSITE AT WWW.ROCKSHOX.COM.

I M P O R T A N T Consumer Safety Information

- 1. The fork on your bicycle is designed for use by a single rider, on mountain trails, and similar off-road conditions.
- 2. Before riding the bicycle, be sure the brakes are properly installed and adjusted. If the brakes do not work properly, the rider could suffer serious and/or fatal injuries.
- 3. Your fork may fail in certain circumstances, including, but not limited to, any condition that causes a loss of oil; collision or other activity bending or breaking the fork's components or parts; and extended periods of non-use. Fork failure may not be visible. Do not ride the bicycle if you notice bent or broken fork parts, loss of oil, sounds of excessive topping out, or other indications of a possible fork failure, such as loss of shock absorbing properties. Instead, take your bike to a qualified dealer for inspection and repair. In the event of a fork failure, damage to the bicycle or personal injury may result.
- 4. Always use genuine RockShox parts. Use of aftermarket replacement parts voids the warranty and could cause structural failure to the shock. Structural failure could result in loss of control of the bicycle with possible serious and/or fatal injuries.
- 5. Use extreme caution not to tilt the bicycle to either side when mounting the bicycle to a carrier by the fork drop-outs (front wheel removed). The fork legs may suffer structural damage if the bicycle is tilted while the drop-outs are in the carrier. Make sure the fork is securely fastened down with a quick release. Make sure the rear wheel is fastened down when using ANY bike carrier that secures the fork's drop-outs. Not securing the rear can allow the bike's mass to side-load the drop-outs, causing them to break or crack. If the bicycle tilts or falls out of its carrier, do not ride the bicycle until the fork is properly examined for possible damage. Return the fork to your dealer for inspection or call RockShox if there is any question of possible damage (See the International Distributor List). A fork leg or drop-out failure could result in loss of control of the bicycle with possible serious and/or fatal injuries.
- 6. Only mount cantilever-type brakes to the existing brake posts. Forks with hangerless style braces are only designed for 'V'- style or hydraulic cantilever brakes. Do not use any cantilever brake other than those intended by the brake manufacturer to work with a hangerless brace. Do not route the front brake cable and/or cable housing through the stem or any other mounts or cable stops. Do not use a front brake cable leverage device mounted to the brace.
- 7. Observe all owner's manual instructions for care and service of this product.

ROCKSHOX FORKS ARE DESIGNED FOR COMPETITIVE OFF-ROAD RIDING AND DO NOT COME WITH THE PROPER REFLECTORS FOR ON-ROAD USE. YOUR DEALER SHOULD INSTALL PROPER REFLECTORS TO MEET THE CONSUMER PRODUCT SAFETY COMMISSION'S (CPSC) REQUIREMENTS FOR BICYCLE STANDARDS IF THE FORK IS GOING TO BE USED ON PUBLIC ROADS AT ANY TIME.

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INSTALLATION

It is extremely important that your RockShox fork is installed correctly by a qualified bicycle mechanic. Improperly installed forks are extremely *dangerous* and can result in *severe and/or fatal injuries*.

Remove the existing fork from the bicycle and the crown race from the fork. Measure the length of the fork steerer tube
against the length of the RockShox steerer tube. The RockShox steerer tube may need cutting to the proper length.
Make sure there is sufficient length to clamp the stem (refer to the stem manufacturer's instructions).

A WARNING

DO NOT ADD THREADS TO ROCKSHOX THREADLESS STEERERS. THE STEERER TUBE CROWN ASSEMBLY IS A ONE-TIME PRESS FIT. REPLACEMENT OF THE ASSEMBLY MUST BE DONE TO CHANGE THE LENGTH, DIAMETER OR HEADSET TYPE (THREADED OR THREADLESS).

DO NOT REMOVE OR REPLACE THE STEERER TUBE. THIS COULD RESULT IN THE LOSS OF CONTROL OF THE BICYCLE WITH POSSIBLE SERIOUS AND/OR FATAL INJURIES.

- Install the headset crown race (29.9mm for 1 1/8" steerers) firmly against the top of the fork crown. Install the fork assembly on the bike. Adjust the headset until you feel no play or drag.
- 3. Install the brakes according to the manufacturer's instructions and adjust brake pads properly. Use the fork only with V-type or hydraulic cantilever brakes mounted to the existing brake posts or disc style brakes mounted through the provided mounting holes. Do not use any cantilever brake other than those intended by the brake manufacturer to work with a hangerless brace.
- 4. Adjust the front wheel quick release to clear the dropout's counter bore. The quick release nut must be tightened after the wheel is properly seated into the dropout's counter bore. Make sure four or more threads are engaged in the quick release nut when it is closed. Orient the quick release lever in front of and parallel to the lower tube in the locked position.
- 5. Keep in mind tire clearance as you choose tires. Maximum size is 2.2" wide or 335 mm radius installed. Be sure to check this radius whenever you change tires. To do this, remove the top caps and spring stack assemblies and compress the fork completely to make sure at least 5 mm of clearance exists between the top of the tire and the bottom of the crown. Exceeding maximum tire size will cause the tire to jam against the crown when the fork is fully compressed.

PERFORMANCE TUNING

RockShox forks can be tuned for your particular weight, riding style, and terrain.

Setting Sag

Pilot Race forks are designed to sag when you are sitting on your bike. Sag is the compression of the fork caused by the rider's weight. Proper sag allows the front wheel to follow the contour of the terrain as you ride. Sag is adjusted by increasing or decreasing the positive air pressure of your fork. Increasing the pressure in your positive chambers will decrease sag. Decreasing the pressure in your positive air chambers will increase sag.

Fork Travel	Sag
80mm	13-20mm

To measure sag, install a zip tie on the upper tube of the fork flush against the XXX seal. Sit on the bike with normal riding position and apparel. Step off the bike, and measure the distance between the XXX seal and the zip tie. This is your sag.

AIR PRESSURE GUIDELINES

Rider Weight	Air Pressure
>120lb (55 kg)	30-40 psi
120-140lb (55-65 kg)	40-50 psi
140-160lb (65-73 kg)	50-60 psi
160-180lb (73-82 kg)	55-65 psi
>180lb (82 kg)	65-75 psi

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External Rebound Adjustment

To change the rebound damping on your Pilot, locate the adjuster knob on the lower right leg. A clockwise adjustment will increase the rebound damping; a counterclockwise adjustment will decrease the rebound damping. The knob offers 90 degrees of adjustment. Do not turn the rebound adjuster past its stop limits. Small changes in knob position will make large changes on the trail. Start in the middle position, and increase or decrease as necessary.

Oil Tuning

Changing the HydraCoil oil in your Pilot fork will alter its rebound characteristics. Rebound is the extension or return of your fork. To slow the rebound of your fork, replace the stock 15 weight oil in your fork with a heavier weight oil. To speed the rebound of your fork, replace the stock oil with a lighter weight oil.

MAINTENANCE

To maintain the high performance, safety, and long life of your fork, periodic maintenance is required. If you ride in extreme conditions, maintenance should be performed more frequently.

Before Every Ride

Check the other components on your bicycle in accordance with the manuals supplied by the manufacturer to make sure they are in working order.

After Every Ride

Clean and dry the exterior of your fork. Avoid directing water pressure at the upper tube/XXX seal junction.

Every 8 hours of Riding

Wipe exterior surfaces, XXX seal area, and upper tubes. Apply 2-3 drops Teflon based oil to the upper tube/lower tube junction.

Check top cap assemblies, brake post bolts, and shaft bolts for proper torque.

Torque Tightening Values

Top Caps	60 in-lb
Brake Posts	80 in-lb
Shaft Bolts	60 in-lb
Reflector Bracket Nut	60 in-lb

Every 50 Hours of Riding

NOTE: SERVICE ON YOUR PILOT RACE CAN BE PERFORMED WITH IT STILL INSTALLED ON YOUR BICYCLE. YOU WILL NEED TO DISCONNECT THE FRONT BRAKE CABLE AND REMOVE THE WHEEL.

Tools required

5mm Hex Wrench	Torque Wrench
Plastic Face Mallet	24mm 6-point Socket
Small Blade Screwdriver	RockShox Oil
Safety Glasses	RockShox RedRum

REMOVE AIR PRESSURE (Fig. 1-2)

- 1. Remove air valve cover. Depress schrader valve to remove positive air pressure.
- Using a 24mm socket, remove the top caps.

REMOVE LOWER TUBE ASSEMBLY (Fig. 3-4)

- 3. Gently pull downward to remove adjuster knob.
- 4. Loosen shaft bolts 5 turns and tap firmly with a plastic faced mallet to separate the shafts from the lower tubes.
- Keep a bucket nearby to catch oil. Inspect the condition of removed oil. If the oil is opaque and/or milky (water contamination), the lower tube assembly should be cleaned.
- 6. Remove shaft bolts.
- Carefully slide lower tube assembly off of upper tubes.

CLEAN LOWER TUBE ASSEMBLY

8. Use a biodegradable solvent (Simple Green, Pedros, or equivalent) and a 12" long, 1 ¼" diameter soft bristle bottle brush to clean the lower tube internals. Dry thoroughly.

REMOVE DAMPER AND NEGATIVE SPRING (Fig. 5-6)

- 9. Using a small, flat blade screwdriver, carefully remove the retaining ring and Homer valve from the upper tube.
- 10. Slide the damper or negative spring assembly out of the upper tube.

INSTALL DAMPER AND NEGATIVE SPRING (Fig. 7)

- 11. Using RockShox Redrum, thoroughly lubricate the air piston o-ring and glide ring.
- 12. Slide the damper shaft assembly (right leg) and plunger shaft assembly (left leg) through the bottom of the upper tube.

IMPORTANT: USE CARE NOT TO DAMAGE THE PISTON GLIDE RING.

- 13. Install flat washer, wavy washers, and Homer valve into the upper tube.
- 14. Re-install the retaining ring into the upper tube.

INSTALL LOWER TUBE ASSEMBLY (Fig. 8)

- 15. Pour 2 ml Redrum on top of the air pistons.
- 16. Install top cap assemblies and torque to 60 in-lbs.
- 17. Carefully engage lower tubes onto the upper tubes. Use care not to damage the oil seals.
- 18. Slide lower tube assembly onto the upper tubes until just before the lower bushing engages with the upper tube.

REFILL FLUIDS (FIG. 9-10)

- 19. Pour 100cc of RockShox 15 weight oil into the right leg.
- 20. Pour 10cc of RockShox Redrum into the left leg.
- 21. Slide the lower legs onto the upper tube until they engage with the damper and neutral shafts.
- 22. Install the shaft bolts (hollow bolt on the damper side). Torque to 60 in-lbs.
- 23. Install damper adjuster knob.
- 24. Re-inflate fork to desired psi.

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WARRANTY

RockShox, Inc. warrants its products for a period of two years from original date of purchase to be free from defects in materials or workmanship. RockShox USA, or an authorized RockShox Agent must inspect all RockShox products. If a product is found by RockShox or its authorized agent to be defective in materials or workmanship, replacement or repair is at the option of RockShox. This warranty is the sole and exclusive remedy. RockShox shall not be held liable for any indirect, special, or consequential damages.

Exclusions of Warranty

This warranty does not apply to products which have not been properly installed and adjusted according to RockShox installation instructions. The warranty does not cover any product that has been subject to misuse or whose serial number has been altered, defaced or removed. This warranty does not apply to damage to the product caused by a crash, impact, abuse of the product, non-compliance with manufacturer's specifications, or any other circumstances in which the product has been subjected to forces or loads beyond its design. This warranty does not cover paint damage or modifications to the product.

Original proof of purchase is required. Warranty repair/replacement is only valid upon presentation of proof of purchase, directly submitted to RockShox at the time of warranty evaluation. Warranty repair or replacement is at the discretion of RockShox or its authorized agent, upon physical product evaluation and proof of purchase.

This warranty does not include or cover common 'wear and tear' parts which are subject to damage as a result of normal use, failure to service product according to RockShox recommendations, wet conditions, racing, use of disc brakes, rider weight, riding or installation in conditions or applications other than recommended.

'Wear and Tear' parts are identified as: External dust seals, bushings, foam rings, rubber moving parts (such as air sealing o-rings and glide rings), stripped threaded shafts or bolts, upper tubes (stanchions), rear shock mounting hardware and springs, and fork drop outs.

Pioneer Support Program

In the event parts are unavailable at the time of your repair, at the option of RockShox or its authorized agent, a replacement fork may be provided at a determined discount price.

Warranty Expenses Incurred

The RockShox warranty policy excludes expenses incurred as a result of transportation of product from a RockShox dealer to RockShox USA, or its authorized distributor, labor performed by a RockShox dealer for removal of RockShox product, or warranty repair work performed by a RockShox dealer. Warranty work performed by a RockShox dealer is voluntary.

Warranty Repair

If for any reason it should be necessary to have warranty work done, return the product to a RockShox dealer. In the USA, dealers are required to call for a Return Authorization number (RA#) prior to returning product. Outside the USA, dealers are required to call an authorized RockShox Distributor.

For more technical information, visit our website at www.rockshox.com. For toll-free technical support in the USA, call 1.800.677.7177. Dealers outside the USA must contact their local dealer or distributor. For a complete list of Authorized Distributors outside the USA, visit www.rockshox.com.

INTERNATIONAL DISTRIBUTOR LIST

Argentina

Broni S.A. Phone: 54 11 4292 3000 Fax: 54 11 4292 4453 J.J. Paso 1260, (1832) Lomas De Zamora, **Buenos Aires**

Australia

Steve Cramer Products Phone: 61 3 9587 1466 Fax: 61 3 9587 2018 77 Industrial Drive Braeside, Victoria 3195

Austria Barisitz-Austria

Phone: +43-(0) 5223-4644410 Fax: +43 (0) 5223-46444-14 Gewerbepark 12, 6060 Mils Austria E-Mail: Rockshox@Barisitz.At

Belgium

Vertex Cycle Systems Bv Phone: 31 23 57 18184 Fax: 31 23 57 18606 Flemingstraat 100a, 2041 VI Zandvoort Holland E-Mail: Jhdekens@Vertexcs.NI

Bulgaria

Ultrasport Ltd. Phone: +359 (2) 44 70 42 Fax: +359 (2) 943 3445 9. Bademova Gora St., Sofia 1000, Bulgaria E-Mail: Rog2000@Mtel.Net

X-Sports / E-Go Ltd. Phone: +359 2981 8852 Fax: +359 2981 8852 4 Bacho Kiro Str., 1000 Sofia, Bulgaria E-Mail: V.Ivanova@E-Go-Up.Com

Brunei

Treknology Bikes 3 Phone: 65 466 2673 Fax: 65 466 7610 24 Holland Grove Road, Singapore, 1545

Brazil

Pedal Power Phone: 55 11 3845 6997 Fax: 55 11 3845 6377 R. Gomes De Carvalho 541 Sao Paulo So 04547002

Canada

Cycles Lambert Phone: 800 463 4452 (Quebec) Fax: 800 461 1685 100 Rue Des Riveurs Levis. Quebec G6v 9q3

Chile

Bicicletas Belda Limitada Phone: 56 32 881799 Fax: 56 32 978799 14 Norte 1001 Vina Del Mar

Columbia

Santiago Botero Rincon Phone: 6-8811301 Carrera 23 #55-37 Manizales, Caldas

Costa Rica

Inversiones Y Sistemes Garvi S.A. Phone: 506 289 9546 Fax: 506 289 7013 P.O. Box 177 6151, Santa Ana, 2000, Costa Rica

Croatia

Ciklo-Centar Phone: 385 1 234 22 24 Fax: 385 1 234 34 22 Juria Ves 30a 10000 Zagreb F-Mail: Mailto:Gligoric@Ciko-Center.Hrgligoric@Ciko-Center.Hr

Czech Republic

Vanek Praha S.R.O. Phone: 420 312/69 80 16 Fax: 420 312/69 80 25 Cerveny Ujezd 185 273 51 Unhost E-Mail: Sport@Vanekpraha.Cz Www.Vanekpraha.Cz

Denmark

Duell A/S Phone: 45 86 36 7800 Fax: 45 86 36 7377 Mollerupvej 3, Taastrup, 8410 Ronde E-Mail: Ulrich@Duell.Dk

Ecuador

Deporte Extremo S.A. Phone 593 2 224-8737 Fax: 593 2 225-3691 Av De Diciembre 6327. Entre Louvre Y Tomas De, Berlanga.Local #3, Quito

Estonia

Hawaii Express Phone: 372 6 398 508 Fax: 372 6 398 566 Regati 1, 5k-102, Tallinn, 11911, Estonia E-Mail: Hawaii@Spin.Ee

Estonian Unidream Phone: 372 636 7470 Fax: 372 636 7470 Paavli 2a. Tallinn Ee0004, Estonia E-Mail: Aivar Eu@Yahoo.Com

Finland

Hallman Sports Ov Puuttarhakatu 19 Å Phone: 358-20-155 0800 Fax: 358-20-155 0801 Fin-20100 Turku Finland

France

Royal Velo France Phone: +33 (0)325 40 39 39 Fax: +33 (0)325 40 69 50 4 Rue Des Azalees, P.A. Sud-Champange St Thibault, 10800 E-Mail: Rvt-Info@Rmf-Fvf.Com

Germany

Sport Import Gmbh Phone: 49 44 05 9280 0 Fax: 49 44 05 9280 49 Industriestrasse 41 B, Edewecht, 26188 E-Mail: Info@Rockshox.De

Greece

Gatsoulis Stefanos Phone: 30 12512-779 Fax: 30 12533-960 New Filadelfia, Athens, T.T. 14342, Greece E-Mail: Chris@Gatsoulis.Gr

Nikos Maniatopoulos Phone: 30 61 993 045 Fax: 30 61 990 424 265 00 Ag Vassilios, Patras, Greece E-Mail: Spiliosz@Idealbikes.Gr

Guatemala

Bys Importaciones S.A. Phone: 502 366 7709 Fax: 502 363 3918 18 Calle 7-48, Zona 10, Guatemala

Holland

Vertex Cycle Systems By Phone: 31 23 57 18184 Fax: 31 23 57 18606 Flemingstraat 100a, 2041 VI Zandvoort Holland

Hong Kong

Flying Ball Bicycle Company Phone: 852 23813661 Fax: 852 23974406 201 Tung Choi St. G/F, Mongkok Kowloon

Hungary

Prokero Ltd Co. Phone 361 331 3184 Fax: 361 331 3184 Kalman Imre Utca 23, Budapest, 1054 E-Mail: Prokero@Mail.Matav.Hu

Iceland

Orninn Hjol Ltd Phone: 354 588 9892 Fax: 354 588 9896 Skeifan 11, P.O. Box 8036, Reykjavik E-Mail: Ragnar@Orninn.ls

Indonesia

Treknology Bikes 3 Phone: 65 466 2673 Fax: 65 466 7610 24 Holland Grove Road, Singapore, 1545

Ireland Madison

Phone: 44 181 385 3385 Fax: 44 208 345 3443 Buckinghame House East, The Broadway Stanmore, Middlesex Ha7 4ea United Kingdom

Israel

Becidan Cycles Phone: 972 9 954 9165 Fax: 972 9 954 9165 92 Sokolov Herzelya

Italy

Motorquality Phone: 39 02 24 951 1 Fax: 39 02 24 951 228 20099 Sesto S. Giovanni, (Mi) I Via Venezia, (Ang. Via Carducci), Milano E-Mail: Cycle@Motorquality.It

Yoshigai Corporation Phone: 81 729 88 5461 Fax: 81 729 88 5463 5-19, 1-Chome, Shimorokumangi-Cho, Higashi-Osaka Japan 579

Korea

Od Bike Inc. Phone: 82-2-474-0818 Fax: 82-2-474-0656 379-20 Sungnae-Dong, Kangdong-Ku Seoul 134-030, Korea E-Mail : Odintl@Outdoorintl.Co.Kr

Latvia

Veloserviss Phone: 371 750 1292 Fax: 371 750 1298 1/1 Hapsalas St., Riga, Lv-1005 E-Mail: Veloserviss@Apollo.Lv

Luxembourg

Vertex Cycle Systems Bv Phone: 31 23 57 18184 Fax: 31 23 57 18606 Flemingstraat 100a, 2041 VI Zandvoort Holland

Malavsia

Gin Huat Cycle Trading Phone: 603 6189 1663 Fax: 603 6189 1662 No. 8, Jalan Industri Batu Caves 1/2 Taman Perindustrian Batu Caves 68100 Batu Caves Selangor Darul Ehsan

Mexico

Tekno Bike Phone: 52 81 84 78 45 60 Fax: 52 81 83 40 12 79 Humberto Lobo #780, Col. Del Valle, Garza Garcia, Mexico, Cp, 66220, Mexico

New Zealand

W.H. Whorrall & Co. Ltd. Phone: 64 9 63 6 06 41 Fax: 64 9 63 6 06 31 43 Felix St Penrose, Auckland New Zealand

Norway

Hallman Sports Phone: 46 18 56 16 00 Fax: 46 18 50 03 22 Hallnasgatan 8, S-75228 Uppsala, Sweden E-Mail: Paul.Nilsen@Cvclepro.No

Panama

Distribuidora Rali S.A. Phone: 507 220-3844 Fax: 507 220-5303 Via Espans Edifica Carcep, P.O. Box 87-0852, Panama 7

Peru

Rojo Sports Phone: 511 447 0838 Fax: 511 447 0838 Av. Republica De, Panama 6513, Lima 33 **Philippines**

Bent Spoke Phone: 0116325335366 64-D Maysilo St., Mandaluyong City, Philippines

R & P Pawlak Phone: +48-61-875 8032 Fax: +48-61-878 7266 Ui. Strarolecka 18 61-361 Poznan Poland E-Mail: Darek@Shimano.Viv.PI

Portugal

Ricimax Phone: 351 244 553276 Fax: 351 244 553187 Apartado 34, 2431 Marinha Grande E-Mail: Bicimax@Mail.Telepac.Pt

Russia

Sportex Phone: 007 095 299 20 63 The 2nd Kolobovsy Pereulok, 9/2, Stroyenye 1 Office 12, Moscow, 207006 E-Mail: Sportex.Net@Mtu-Net.Ru

Velomir

Phone: +7 095 237 86 82 Fax: +7 095 237 84 63 Lusinovskaya Str. 53/12, Moscow, 113096 E-Mail: Triatlon@Dol.Ru Www.Velomir.Do.Ru

St. Maarten

Tri-Sport International Phone: 5995 43462 Fax: 5995 43928 8 Airport Boulevard, Simpson Bay, Namibia

Singapore

Treknology Bikes 3 Phone: 65 466 2673 Fax: 65 466 7610 24 Holland Grove Road, Singapore, 1545

Slovak Republic

Paul Lange Oslany Phone: 42 1 862 5492 344 Fax: 42 1 862 5492 350 Mierova 854/37 Oslany, 97247 Slovakia E-Mail: Office@Paul-Lange-Oslany.Sk

Slovenia

Proloco Trade Phone: 386 64 380 200 Fax: 386 64 380 2022 Enota Kranj, Britof 96a, 4000 Kranj E-Mail: Luc@Prolocotrade.Si

South Africa

Coolheat (Sa) (Pty) Ltd. Phone: 27 11 807 5282 Fax: 27 11 807 2998 3 Ruargh Street, Park Central, P O Box 740. Johannesburg 2001

Spain

K. Motor Dealer S.L. Phone: 34 9 1 637 70 97 Fax: 34 9 1 637 72 64 Parque Industrial, Europolis Edifico Brusela, Bloque 4, Nave 1, Las Rozas (Madrid), N/A, 28230 F-Mail: Motordealer@Mad.Servicom.Fs

Sweden Hallman Sports

Phone: 46 18 56 16 00 Fax: 46 18 50 03 22 Hallnasgatan 8, S-75228 Uppsala E-Mail: Fredrik.Johansson@Hallmansports.Se

Switzerland

Cilo Bike Service Sa Phone: 41 21 641 63 30 Fax: 41 21 641 63 82 Ch. De L'orio 30 A, Case Postale 64, Ch- 1032 Romanel S. Lausanne E-Mail: C.Prior-Cbs@Cilo.Ch

Taiwan

Biketech Co. Ltd. Phone: 886 22 694 5806 Fax: 886 22 694 6133 No. 14, Fu Teh 1 Road 392 Lane, 37 Allev Hsichih Taipei, Hsien Taiwan R.O.C.

Thailand

Probike Co. Ltd. Phone: 662 254 1077 Fax: 662 254 1078 237/2 Sarasin Road, Lumpinne, Patumwan, Bangkok, 10330

Turkey

Sektor Bikes Phone: 90 216 382 1890 Fax: 90 216 382 4390 Duz Sk. No. 2 Buyakada/Istanbul, 81330 Www.Sektorbikes.Com

United Kingdom

Madison Phone: 44 181 385 3385 Fax: 44 208 345 3443 Buckinghame House East, The Broadway Stanmore, Middlesex Ha7 4ea United Kingdom

Venezuela Bike Sports

Phone 582 751 9709 Fax: 582 753 5071 Centro Comercial Ibarra, Planta Baja, Local 3-A Calle Garcilazo, Colinas De Bello, Ó, Caracas

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1610 Garden of the Gods Colorado Spring, CO 80907

IMBA Rules of the Trail

Ride on open trails only Leave no trace Control your bicycle Always yield trail Never spook animals Plan ahead